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JOURNAL REPORTS: TECHNOLOGY

## See How Much You Really Know About Cybersecurity

Take this Wall Street Journal quiz, with questions on the hackability of biometrics, whether you should pay ransom to hackers, and more

By Catherine Stupp
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Companies spend huge amounts of time and money teaching employees how to guard against cyberattacks. And for good reason: Cyberattacks have the ability to disrupt business operations, damage technology and harm corporate reputations.

|   | JOURNAL REPORT                            | But building an adequate defense isn't easy, as hackers always seem to be one step ahead of corporate efforts to |  |  |
|---|---|--|--|--|
|   |   | stop them.   |  |  |
| • | Read more at WSJ.com/journalreporttech    | So, how much do <i>you</i> know about cybersecurity? Take our  |  |  |
|   | MORE IN CYBERSECURITY                     | quiz and find out.   |  |  |
|   | The Quantum Threat to Encryption          | 1. How much did the White House last year estimate that  |  |  |
| • | The Quantum Threat to Encryption          | malicious cyber activity cost the U.S. economy in 2016?  |  |  |
| • | Our Emotional Attachment to Our Passwords |  |  |  |
| • | Can the Sound of Your Typing Be Decoded?  | A. As much as \$14 billion   |  |  |
| • | The Tussle Over Facial Recognition        | B. As much as \$37 billion   |  |  |
|   |   | C. As much as \$109 billion  |  |  |
|   |   |  |  |  |

## D. As much as \$1 trillion

**Answer C.** The White House Council of Economic Advisers in its early 2018 report also said that insufficient sharing of information by companies regarding "common cyber vulnerabilities" is hurting cybersecurity efforts.

- 2. Which of the following companies have reported a large data breach in the past year?
- A. Marriott International Inc.
- B. British Airways
- C. Adidas AG
- D. Humana Inc.
- E. All of the above

Answer: E. No industry is immune to hackers. These firms experienced a variety of cyberattacks, including one that collected data from the British Airways website as customers booked flights. At Humana, a network server was hacked. Marriott said intruders were likely lurking in its Starwood Hotels guest systems for two years before Marriott acquired the company in 2016, and for another two years after that.

| <ol><li>What is the most common way</li></ol> | data | is | breached? |
|---|------|----|-----------|
|---|------|----|-----------|

- A. Ransomware
- B. Phishing
- C. Corrupting mobile phones
- D. Intercepting data on public Wi-Fi
- E. Using hacking tools leaked from the National Security Agency

Answer: B, according to a report by Verizon Communications Inc. Hackers disguise phishing emails to look legitimate but the emails contain malicious links to trick employees or consumers into revealing their credentials. Many people are fooled.

- 4. How much are companies and governments expected to spend on cybersecurity products and services this year globally?
- A. \$50 million
- B. \$50 billion
- C. \$124 million
- D. \$124 billion
- E. \$224 billion

**Answer: D.** This is a jump of more than 8% compared with last year, according to the report from Gartner Inc. citing the figures. The additional spending is being spurred in part by increasing regulatory requirements and the shortage of cybersecurity professionals.

- 5. How much does cyber crime cost the global economy?
- A. \$1 trillion
- B. \$350 billion
- C. \$600 billion
- D. \$175 billion

**Answer: C.** Cyber crime costs the world an estimated \$600 billion, or 0.8% of global GDP, according to a 2018 report from McAfee and the Center for Strategic and International Studies.

 ${\bf 6.}\ Biometric\ data\ such\ as\ facial\ scans\ or\ finger prints\ can't\ be\ hacked.$ 

A. True B. False

**Answer: False.** Cybersecurity researchers have shown that voice recordings and fingerprints can be edited to trick detection software.

- 7. Should you pay the ransom demanded by hackers who lock up your device or data?
- A. Yes
- B. No

## C. It depends

**Answer: No.** The U.S. government doesn't encourage cyber crime victims to pay ransom to hackers. Victims should consider that criminals may not restore their data even if they pay.

8. Do most Americans view cyberattacks from other countries as a major threat to the U.S.?

A. Yes

B. No

C. The number is evenly split.

Answer: Yes. Seventy-four percent of Americans see cyberattacks from other countries as a top threat to the U.S., according to a 2019 survey from the Pew Research Center. When asked to choose what they saw as a top threat to the U.S. from among a list of potential threats, more Americans chose cyberattacks than Islamic State, climate change, North Korea's nuclear program, Russia, China, or the condition of the global economy.

- 9. Where were the biggest financial losses in the U.S. from cyber crimes in 2018?
- A. Washington, D.C.
- B. New York
- C. Texas
- D. California
- E. Massachusetts

**Answer: D.** Victims from California reported total losses of more than \$450 million to the Federal Bureau of Investigation's Internet Crime Complaint Center last year. New Yorkers experienced the second-highest level of losses, at around \$201 million.

- 10. What is the average salary for a woman of color in cybersecurity?
- A. \$75,000
- B. \$85,000
- C. \$95,000
- D. \$105,000
- E. \$115,000

**Answer: E.** This is 7% less than the average salary of \$124,000 for a white male in the field, according to research from Frost & Sullivan, ISC(2) and the Center for Cyber Safety and Education. Men of color and white women each earn \$121,000 on average.

11.Under the European Union's General Data Protection Regulation, how soon after discovering a data breach are companies required to report the incident to regulators?

- A. 30 days
- B. 7 days
- C. 24 hours
- D. 72 hours
- $E.\ Notification\ is\ only\ recommended\ in\ the\ event\ of\ a\ malicious\ cyber attack.$

Answer: D. The GDPR requires any company that does business in the EU to notify regulators

about breaches that expose personal data within 72 hours after discovering them. If companies fail to comply, they can face fines of as much as 4% of global revenue or €20 million (\$22 million), whichever is larger.

12. What percentage of companies in the energy, health-care and manufacturing sectors experienced damaging cyberattacks in the past two years?

A. 50%

B. 20%

C. 78%

D. 90%

E. 15%

**Answer: D.** Ninety percent of businesses in these sectors suffered a cyberattack that led to data breaches, significant disruption or downtime of business operations, according to a 2019 survey from cybersecurity firm Tenable Inc. Sixty-two percent of companies in these sectors experienced two or more damaging cyberattacks in the past two years.

13. What country did the U.S. government say was responsible for the November 2014 cyberattack on Sony Pictures?

A. Russia

B. China

C. North Korea

D. Iran

E. The U.S. never publicly blamed a foreign country for the hack.

**Answer: C.** The FBI said in December 2014 that the North Korean government was behind the Sony attack. In September 2018, the U.S. Justice Department announced charges against one North Korean individual for his role in the attack.

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